



## RUGGEDTAB EOL NOTIFICATION

**EOL Title:** EOL Notificaiton for RUGGEDTAB GC10U  
Windows 10

**End-of-Life (EOL) Noificaiton Date:** 6 September, 2020

Dear Customer,

Effective immediately, Rugged Tablets NZ is announcing the manufacture discontinue and End of Life (EOL) of the following product(s):

- RUGGEDTAB 10U – Windows 10 ruggedt tablet

The last day to order all affected products is [Sept. 30, 2020].

- Table 1 describes the end-of-life milestones, definitions and dates.
- Table 2 lists the product part numbers affected by this notification and the suggested replacement product part numbers

Reason for Termination:

- Continued up grade of Android operating platform environment.

Replacement Product:

- RUGGEDTAB 16K Intel® Core™ i5-8250U, Win10 IoT, 8GB/128SSD, 4G LTE

For more information, please contact me.

Regards,

A handwritten signature in black ink that reads "Paul Scoble".

PAUL SCOBLE



**Table 1: End of Life Milestones**

Milestone	Definition	Date
End-of-Life (EOL) Notification Date	The date the document that announces the last time buy and end-of-life of a product is distributed to the general public	06/09/2020
Last Time Buy (LTB)* Date	The last date to order the product through a RUGGEDTAB point-of-sale mechanism. The product is no longer for sale after this date.	30/09/2020
Last Ship Date	The last possible ship date that can be requested of RUGGEDTAB and/or its distributors. Actual ship date is dependent on lead time.	15/10/2020
End of Service (EoS)**	The last date we will support the product.	23/08/2022

**Table 2: EoL'd Product SKU and Replacement Product SKUs**

Current SKU	Replacement SKU	Description
GC10U001 GC10U002	GC16011 GC16014	RUGGEDTAB 16K Intel® Core™ i5-8250U, Win10 IoT, 8GB/128SSD, 4G LTE

\*Manufacture Discontinue and Last Time Buy Definition - As part of RUGGEDTAB'S EOL notification program, this notice serves as a formal communication of RUGGEDTAB'S intent to perform a Manufacture Discontinue (MD) of the products listed above and propose a Last Time Buy (LTB) date for each product.

\*\*End of Service Definition – This notice serves as formal communication of RUGGEDTAB'S intent to end the life of the product noted. No further support will be provided once the End-of-Service (EOS) timeline is reached, except for those customers with valid warranty or contract extensions. RUGGEDTAB will maintain spares and support capability for two-years after EOL. As of the EOL date, any new support will only be issued through the EOS date.